



STATE OF CALIFORNIA
Franchise Tax Board

Ask the Advocate

November 2020 Tax News

Change is in the air

After nearly six years as the Taxpayers' Rights Advocate, **Susan Maples** recently rotated to a new position within the Franchise Tax Board. Susan is now the Director of the Economic and Statistical Research Bureau here at FTB. We anticipate there will a new Taxpayer Advocate appointed early in 2021. In the meantime, Advocate team members will continue to handle any issues that arise.

Management rotations are a standard practice here at FTB. These allow our current and future leaders to broaden their knowledge of FTB's many business areas and ensure continuity for the Department going forward.

During her time as the Advocate, Susan worked tirelessly with taxpayers, tax professionals and practitioner organizations to resolve issues and improve how you conduct business with FTB. During her tenure, she earned the respect of those she served and she will be greatly missed by everyone.

We will introduce the new Advocate to you in an upcoming addition of Tax News, once the appointment is made – stay tuned!

Related content

- [November 2020 Tax News](#)¹
- [Ask the Advocate](#)²

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1. <https://www.ftb.ca.gov/about-ftb/newsroom/tax-news/index.html>
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