



STATE OF CALIFORNIA
Franchise Tax Board

About us

Our Mission

Our mission is to help taxpayers file tax returns timely, accurately, and pay the correct amount to fund services important to Californians.

Note

Biographies open in a new window; to view them, you must allow popups.

Our Board Members

State Controller,
Chair, Franchise Tax Board

Member,
Board of Equalization

Member,
Department of Finance

Our Executive Team

Executive Officer
Chief, Accounts Receivable

Chief, Audit Division
Chief Financial Officer

Chief, Legal Counsel
Chief, Administrative
Services

Chief Information Officer

Chief, Filing Services

Our Foundational Principles

- Protect the privacy and security of data entrusted to us.
- Carry out our fiduciary responsibilities to taxpayers by managing their accounts with accuracy and financial integrity.
- Operate with transparency to maintain public trust and confidence.
- Conduct our business in accordance with the Statement of Principles of Tax

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Administration, Taxpayers' Bill of Rights, and our organizational values.

Our Values

- **Lead with Integrity and Inspiration**
As inspirational leaders, we are committed to pursue the right path, ignite ideas and innovation, communicate clear expectations, and invite everyone to maximize their potential every day.
- **Bring Our Best**
By bringing our best we exemplify honesty, credibility, and accountability. We value staff and encourage them to bring their best every day.
- **Deliver Excellent Products and Services**
Quality is best achieved through collaboration with our customers and each other. We deliver excellent products and services that meet the needs of our customers.
- **Contribute to a Caring Community**
We encourage mutual respect, kindness, and teamwork. This creates a supportive work environment that appreciates diversity and allows all of us to flourish in the community we work and live in.
- **Become Experts at What We Do**
We are motivated to continually improve and grow. We take advantage of tools and opportunities to develop in our chosen career path.

Our Goals

- **Exceptional Service**
Strive to continuously enhance our customers' experience.
- **Effective Compliance**
Fairly administer the law to ensure taxpayers file and pay the correct amount.
- **Strong Organization**
Value, invest in, challenge, and empower our employees to have an enterprise view, be experts in their field, and achieve their full potential.
- **Operational Excellence**
Optimize our processes, products, services, and resources to better serve our internal and external customers.

Our Programs

- Filing
- Collection
- Audit
- Technology

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- Legal

Related content

- **About us**¹
- Newsroom²
- Meetings³
- Careers⁴
- Data, reports, and plans⁵
 - FTB Strategic Plan⁶
 - Procedures⁷
 - Management team directory⁸

Links in this document / Enlaces en este documento

1. <https://www.ftb.ca.gov/about-ftb/index.html>
2. <https://www.ftb.ca.gov/about-ftb/newsroom/index.html>
3. <https://www.ftb.ca.gov/about-ftb/meetings/index.html>
4. <https://www.ftb.ca.gov/about-ftb/careers/index.html>
5. <https://www.ftb.ca.gov/about-ftb/data-reports-plans/index.html>
6. <https://www.ftb.ca.gov/about-ftb/strategic-plan-2021-to-2025.html>
7. <https://www.ftb.ca.gov/tax-pros/procedures/index.html>
8. <https://www.ftb.ca.gov/help/contact/ftb-management-team-directory.html>

Site Map

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