



Complaint Referral Form Internet Crime Complaint Center

Victim Information

Name: Christine Grab

Are you reporting on behalf of a business? No

Business Name:

Is the incident currently impacting business [None]
operations?

Age: 40 - 49

Address:

Address (continued):

Suite/Apt./Mail Stop:

City: San Diego

County: San Diego

Country: United States of America

State: California

Zip Code/Route: 92106

Phone Number:

Email Address:

Business IT POC, if applicable:

Other Business POC, if applicable:

Financial Transaction(s)

Transaction Type: Check/Cashier's Check

If other, please specify:

Transaction Amount: \$3854.74

Transaction Date: 07/09/2014

Was the money sent? Yes

Victim Bank Name:

Victim Bank Address:

Victim Bank Address (continued):

Victim Bank Suite/Mail Stop:

Victim Bank City: San Diego

Victim Bank Country: United States of America

Victim Bank State California

Victim Bank Zip Code/Route:

Victim Name on Account:

Victim Account Number:

Recipient Bank Name:

Recipient Bank Address:

Recipient Bank Address (continued):
Recipient Bank Suite/Mail Stop:
Recipient Bank City:
Recipient Bank Country: [None]
Recipient Bank State [None]
Recipient Bank Zip Code/Route:
Recipient Name on Account:
Recipient Bank Routing Number:
Recipient Account Number:
Recipient Bank SWIFT Code:

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

I have a civil case pending in San Diego Superior Court against the California Franchise Tax Board. Through documents that were procured via discovery, I have hard proof that on two separate occasions, two different FTB employees ordered me to send in more money than was owed per FTB's own bills, then falsified their internal records to make it appear that was always the amount due. My understanding is that there is no statute of limitations on Fraud. Here are the details of the first incident.

On June 2, 2014, FTB employee Carrey Burton-Beilby told us that our current balance on tax year 2011 for penalties, fees and interest was \$3,972.00. We had already filed the return for tax year 2011, and there was a large overpayment that more than covered the amount due for the penalties, fees and interest. Ms. Burton-Beilby told us that she could take the money from the overpayment. In July, we got a notice saying no money had been paid. I called Ms. Burton-Beilby back and she said that she'd misinformed me, that I needed to send in "new money." She said the balance due was \$3,854.74 and took our money right then via a check-by-phone. I found it strange that the balance had gone down despite another month of interest accruing, and mentioned that in my abatement request that I submitted to FTB for tax year 2014.

The abatement request was denied, and I filed an appeal with the Board of Equalization, which was the agency that handled appeals at that time. While our case was pending, appeals was moved to the newly created Office of Tax Appeals. As I was preparing for my BOE/OTA case, I found the bill for July 2014, which stated we only owed \$3,852.02. This meant we were overcharged by \$2.72. FTB's records that they submitted to OTA indicated that \$143.99 was the correct amount of interest due, despite the fact that the bill stated only \$14.27 was owed. I notified FTB's Board of Directors and FTB's Taxpayer Advocate of the fraudulent overcharge, and as far as I know, nothing ever happened.

I lost my OTA case and filed an appeal with San Diego Superior Court. That appeal is currently pending. As a part of discovery, FTB provided amortization records. I used to work in the mortgage industry and literally calculated interest for a living. I hand calculated the amortization schedule using FTB's own numbers and found the amortization schedule's numbers had been falsified. The input numbers are accurate, but the totals are not correct.

Which of the following were used in this incident? (Check all that apply.)

- Spoofed Email
- Similar Domain
- Email Intrusion
- Other Please specify: telephone fraud

Law enforcement or regulatory agencies may desire copies of pertinent documents or other evidence regarding your complaint.

Originals should be retained for use by law enforcement agencies.

Information About The Subject(s) Who Victimized You

Name: Carrey Burton-Beilby
Business Name: The California Franchise Tax Board
Address: 9646 Butterfield Way
Address (continued):
Suite/Apt./Mail Stop:
City: Sacramento
Country: United States of America
State: California
Zip Code/Route: 95827
Phone Number: 8008525711
Email Address:
Website: FTB.ca.gov
IP Address:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

[No response provided]

Are there any other witnesses or victims to this incident?

I have submitted some of the documentation as a part of my court case. The info can be found here:
<https://roa.sdcourt.ca.gov/roa/faces/CaseSearch.xhtml>. It is case # 2020-00005100. The relevant documents are: 1. the original abatement request, which is exhibit 38 that was attached to the original Complaint (line item #1). 2. exhibit 49, the falsified amortization schedules and the original bill showing the correct amount that was due, which is attached to the Motion to Compel Special Interrogatories, line items #37 and 38). I also have proof of identity of the perpetrator that I can provide.

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

I tried to report this to the San Diego Police Department. It is Event #E21080047813. When I got a copy of the report back, it was a print-out that said event closed, no report taken. SDPD had told me they wouldn't do anything about such small amounts of money, despite the fact that FTB probably rakes in millions in illicit income if they overcharge everyone by small dollar amounts.

Check here if this an update to a previously filed complaint:

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S. Code, Section 1001)

Digital Signature: Christine Grab

Thank you for submitting your complaint to the IC3. Please save or print a copy for your records. ***This is the only time you will have***