Factual and Legal Reasons for Compelling Further Response and Showing Good Cause Justifying INTERROGATORY 10A:

I am humbly requesting Your Honor to make an exception to the limit on the number of questions. One of the precedential rulings that I am requesting is a determination as to whether all of FTB's practices of withholding payments are lawful, not only the two types of payments that were addressed in my initial Complaint (credit elect and married). Your Honor will be unable to make this determination unless FTB's policies and procedures regarding the withholding of payments are fully disclosed.

I have several reasons to believe that other types of payments are withheld as a part of FTB's standard policies and procedures: 1. In 9C above, I have already documented that the SDI overpayment in tax year 2014 was withheld from my husband's NPA totals. 2. In section 11 below, I documented that FTB demanded payments of monies for our penalties, fees, and interest that would not have been required to be paid had FTB not removed the overpayments that already existed on those tax years and withheld those overpayments from us. 3. FTB issued a NPA for me for tax year 2005. In 2005, I had two jobs, and one of my employers issued two W2s, so I had three W2s. On the NPA, FTB only credited me the amount of money collected by my primary employer. The state income taxes collected by my secondary employer were not credited, so it appears that FTB also withholds income taxes collected from secondary employers (see attached exhibit 57).

SPECIAL INTERROGATORY NO. 10B: Please provide a complete list of links to every place on your FTB.CA.GOV website that explains the assorted withholding practices that are listed in answer to question 10A.

FTB RESPONSE TO SPECIAL INTERROGATORY NO. 10B

Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of

interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant also objects to this Request as being overbroad as to time and scope.

Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

Factual and Legal Reasons for Compelling Further Response and Showing Good Cause Justifying INTERROGATORY 10B

I am humbly requesting Your Honor to make an exception to the limit on the number of questions. One of the precedential rulings that I am requesting is a determination as to whether all of FTB's practices of withholding payments are lawful, not only the two types of payments that were addressed in my initial Complaint (credit elect and married). Your Honor will be unable to make this determination unless all of FTB's policies and procedures regarding the withholding of payments are fully disclosed.

Given that FTB's website states that its Foundational Principles include "Operate with transparency to maintain public trust and confidence," it is reasonable to conclude that if FTB's policies and procedures regarding not applying monies to a taxpayer's account at the time FTB receives the money are lawful, then FTB probably has this information disclosed on its website. Last year, the MyFTB site had an asterisk in the Estimate Payments & Credits Detail page which disclosed that all payments shown may not be credited right away. If I recall correctly, there were no links to an explanation of which payments were credited right away. The MyFTB site has been updated and the disclosure has been removed. Removing the disclosure feels to me like FTB is hiding the fact that not all payments are timely applied.

SPECIAL INTERROGATORY NO. 10C: According to standard accounting definitions, a "suspense" account is a general slush fund. Does any person or department within FTB, or person

or agency within the State of California, have access to utilize the funds contained in the suspense accounts that the estimated tax payments are placed into?

RESPONSE TO SPECIAL INTERROGATORY NO. 10C: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant also objects to this Request as being vague and ambiguous as to "slush fund" as Plaintiff does not define it. Defendant also objects to this Request to this Request as being overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

Factual and Legal Reasons for Compelling Further Response and Showing Good Cause Justifying INTERROGATORY 10C:

I am humbly requesting Your Honor to make an exception to the limit on the number of questions. One of the precedential rulings that I am requesting is a determination as to whether all of FTB's practices of withholding payments are lawful, not only the two types of payments that were addressed in my initial Complaint (credit elect and married). Your Honor will be unable to make this determination unless all of FTB's policies and procedures regarding the withholding of payments are fully disclosed.

I believe the answer to this question explaining the policies and procedures for utilizing – or not utilizing – the funds held in suspense is critical information for Your Honor to understand in order to make a proper determination as to the lawfulness of the practice of not timely applying the funds to the taxpayers account as was specified by the taxpayer, and instead keeping the funds in a general account that someone within the State controls.

SPECIAL INTERROGATORY NO. 10D: Are these "suspense" funds utilized for spending of

any sort, whether routinely or sporadically?

RESPONSE TO SPECIAL INTERROGATORY NO. 10D: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant also objects to this Request as being vague and ambiguous as to "spending of any sort". Defendant also objects to this Request as being overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

SPECIAL INTERROGATORY NO. 10E: If the answer to 10D is yes, please list all

circumstances under which it is authorized to utilize these "suspense" funds.

FTB RESPONSE TO SPECIAL INTERROGATORY NO. 10E: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant also objects to this Request as being vague and ambiguous as to "it" and "suspense fund" as Plaintiff does not define them. Defendant also objects to this Request as being overbroad as to time and scope. Defendant also objects to this

Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

Factual and Legal Reasons for Compelling Further Response and Showing Good Cause Justifying INTERROGATORY 10D and 10E:

I am humbly requesting Your Honor to make an exception to the limit of questions. One of the precedential rulings that I am requesting is a determination as to whether all of FTB's practices of

withholding payments are lawful, not only the two types of payments that were addressed in my initial Complaint (credit elect and married). Your Honor will be unable to make this determination unless all of FTB's policies and procedures regarding the withholding of payments are fully disclosed.

I believe the answer to these two question explaining the policies and procedures for utilizing – or not utilizing – the funds held in suspense is critical information for Your Honor to understand in order to make a proper determination as to the lawfulness of the practice of not timely applying the funds to the taxpayers account as was specified by the taxpayer, and instead keeping the funds in a general account that someone within the State controls.

As I detailed in my Specially Prepared Interrogatories Set #002, Accounting Irregularities (see attached exhibit 49), I have documented numerous accounting irregularities involving payments that had been put into suspense. For example, for tax year 2011, we have documented that the withheld payments of \$4,393 and \$9,000 were not applied to our account until several months after FTB processed the 2011 tax returns. This was a violation of FTB's Taxpayer's Advocate's stated policies and procedures that credit elect payments are applied at the time the taxpayer files the return.

I believe that it is important for Your Honor to understand if these delays in applying the withheld funds in violation of FTB own stated policies and procedures could be as a result of the suspense account being underfunded because someone spent the money. FTB's published foundational principles state:

- "Carry out our fiduciary responsibilities to taxpayers by managing their accounts with accuracy and financial integrity.
- Operate with transparency to maintain public trust and confidence.
- Conduct our business in accordance with the Statement of Principles of Tax Administration,
 Taxpayers' Bill of Rights, and our organizational values."

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the final destination of the taxpayer's account **and** these suspense funds are also utilized for spending as described in Interrogatories 10C, 10D and 10E above, then it appears that this suspense account may be an "off the books" account with unauthorized and/or unregulated spending occurring.

I believe the answer to this question explaining the policies and procedures for determining totals of revenue collected is critical information for Your Honor to understand in order to make a proper determination as to the lawfulness of the practice of not timely applying the funds to the taxpayers account as was specified by the taxpayer, and instead keeping the funds in a general account that someone within the State controls.

FTB's published foundational principles state:

- Carry out our fiduciary responsibilities to taxpayers by managing their accounts with accuracy and financial integrity.
- Operate with transparency to maintain public trust and confidence.
- Conduct our business in accordance with the Statement of Principles of Tax Administration,
 Taxpayers' Bill of Rights, and our organizational values.

I believe that, given the above principles, FTB should be eager to explain how the FTB revenue totals are calculated. I believe that refusal by FTB to explain their most basic of accounting procedures indicates that there may be wrongdoing in how the totals are calculated.

SPECIAL INTERROGATORY NO. 11: The attached page 18 is a page from my 2011 Abatement Request that I submitted to FTB in July 2014 (the full letter has already been submitted as exhibit 38 for this case). In it, I stated that FTB customer service representative Carrey told me that we could not pay the penalties, fees and interest for tax year 2011 via the overpayment that already existed on tax year 2011. She demanded that we send in another payment of \$3,854.74 (see attached page 19). In May of 2017, another FTB customer representative told me the same information when I asked if I could pay the 2014 penalties and interest via the overpayment that

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RESPONSE TO SPECIAL INTERROGATORY NO. 11B: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant objects to this Request because each question must be full and complete in and of itself under Code of Civil Procedure section 2030.060, subdivision (d). A question is not full and complete if the responding party must refer to other materials to answer the question. Defendant also objects to this Request because each interrogatory may not have subparts, preface or instructions, or contain a compound, conjunctive, or disjunctive question. Defendant also objects to this Request as being vague and ambiguous as to "new money" as Plaintiff does not define it. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

SPECIAL INTERROGATORY NO. 11C: If FTB does have a policy of requiring "new money" to pay penalties, fees and interest, please provide the legal codes to justify this policy/practice.

RESPONSE TO SPECIAL INTERROGATORY NO. 11C: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant objects to this Request because each question must be full and complete in and of itself under Code of Civil Procedure section 2030.060, subdivision (d). A question is not full and complete if the responding party must refer to other materials to answer the question. Defendant also objects to this Request because each interrogatory may not have subparts, preface or instructions, or contain a compound, conjunctive, or disjunctive question. Defendant also objects to this Request as being vague and ambiguous as to "new money" as Plaintiff does not define it. Defendant also objects to this Request as being

overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

Factual and Legal Reasons for Compelling Further Response and Showing Good Cause Justifying INTERROGATORY 11A, 11B and 11C:

I am humbly requesting Your Honor to make an exception to the limit on number of questions. One of the precedential rulings that I am requesting is a determination as to whether **all** of FTB's practices of withholding payments are lawful, not only the two types of payments that were addressed in my initial Complaint (credit elect and married). Your Honor will be unable to make this determination unless all of FTB's policies and procedures regarding the withholding of payments are fully disclosed.

I believe that the policy and procedure for removing overpayments from a particular tax year and putting those funds into suspense, thus leaving the previously fully funded tax year as now underfunded and subject to payments of monies in order to bring the liability to zero, qualifies as a type of "withheld" payment. I believe that the details of this policy/procedure, as well as the laws upon which those policies and procedures are based, is critical information in order for Your Honor to make a proper determination as to the lawfulness of FTB's demands on me and my husband to send in the two additional payments addressed in Interrogatory 11's general opening.

Given that one of FTB's published foundational principles is to "Operate with transparency to maintain public trust and confidence," it seems to me that FTB should be eager to prove that their policies and procedures have a valid legal basis.

SPECIAL INTERROGATORY NO. 12: The attached page 22 is a page from the Notes on my account. FTB fully redacted an entry made somewhere between 01-04-2018 and 01-16-2018.

SPECIAL INTERROGATORY NO. 12A. Why did FTB redact the date, time and tax year(s)?

RESPONSE TO SPECIAL INTERROGATORY NO. 12A: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant objects to this Request because each question must be full and complete in and of itself under Code of Civil Procedure section 2030.060, subdivision (d). A question is not full and complete if the responding party must refer to other materials to answer the question. Defendant also objects to this Request because each interrogatory may not have subparts, preface or instructions, or contain a compound, conjunctive, or disjunctive question. Defendant also objects to this Request as being overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

SPECIAL INTERROGATORY NO. 12B: It is my understanding that dates and times do not qualify as redactable? If this redaction is a violation of protocol, could you please provide me with the date, time of the entry, and tax year(s) the entry applied to?

FTB RESPONSE TO SPECIAL INTERROGATORY NO. 12B: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant objects to this Request because each question must be full and complete in and of itself under Code of Civil Procedure section 2030.060, subdivision (d). A question is not full and complete if the responding party must refer to other materials to answer the question. Defendant also objects to this Request because each interrogatory may not have subparts, preface or instructions, or contain a compound, conjunctive, or disjunctive question. Defendant also objects to this Request as being vague and

ambiguous as to "redactable" as Plaintiff does not define it. Defendant also objects to this Request as being overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence. SPECIAL INTERROGATORY NO. 12C: If you believe that redacting the date, time and tax

year(s) were proper, could you please explain why this redaction is not a violation of protocol? RESPONSE TO SPECIAL INTERROGATORY NO. 12C: Defendant objects to this Request as violating Code of Civil Procedure section 94, since in a limited case, each party may serve on each adverse party no more than 35 of any combination of interrogatories, requests for admission or demands for inspection. Plaintiff has exceeded the allowed limit. Defendant objects to this Request because each question must be full and complete in and of itself under Code of Civil Procedure section 2030.060, subdivision (d). A question is not full and complete if the responding party must refer to other materials to answer the question. Defendant also objects to this Request because each interrogatory may not have subparts, preface or instructions, or contain a compound, conjunctive, or disjunctive question. Defendant also objects to this Request as being vague and ambiguous as to "protocol" as Plaintiff does not define it. Defendant also objects to this Request as being overbroad as to time and scope. Defendant also objects to this Request to the extent it seeks information which is not relevant to the subject matter involved in the pending action and is not reasonably calculated to lead to the discovery of admissible evidence.

Factual and Legal Reasons for Compelling Further Response and Showing Good Cause **Justifying INTERROGATORIES 12A, 12B AND 12C:**

I am humbly requesting Your Honor to make an exception to the limit on number of questions.

Attached exhibit 53 is an Accusation against FTB employee Eric Yadao that I filed in the CA

Supreme Court for improperly redacting documents to hide pertinent evidence in conjunction with

the OTA case that was the predecessor for this case. Given FTB's established track-record of hiding evidence via improper redactions, and given that I have already caught Ms. Hubbard withholding pertinent evidence in this case (see attached exhibit 52, pages 8, 11), I believe it is fair to assume that FTB is again trying to hide pertinent evidence via improper redactions.

Plaintiff's Response to FTB's General Objections Raised:

FTB GENERAL OBJECTION NO. 1: Defendant objects to these interrogatories as a whole, and to each interrogatory contained therein, to the extent they seek information that is neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence.

PLAINTIFF'S RESPONSE TO GENERAL OBJECTION NO. 1: The purpose of this lawsuit is for Your Honor to determine whether FTB's policies and procedures are in alignment with the existing state and federal tax laws. As I have detailed in the opening, FTB has provided a tremendous amount of vague and conflicting information, and I believe it is currently impossible to determine exactly what FTB's policies and procedures are. Every question in this set of interrogatories helps to clarify the true nature of FTB's business practices, including clarifying which laws the practices are based upon.

FTB GENERAL OBJECTION NO. 2: Defendant objects to these interrogatories as a whole, and to each interrogatory contained therein, to the extent they request information that is protected from disclosure by the attorney- client privilege, the attorney work-product doctrine, and/or any other applicable protection, privilege, or immunity. An inadvertent disclosure of information subject to such objection(s) shall not be deemed to be a waiver of such privilege.

PLAINTIFF'S RESPONSE TO GENERAL OBJECTION NO. 2: I believe that this is a false statement. I have not asked for any protected information. The majority of the interrogatories were

FTB GENERAL OBJECTION NO.5: Defendant objects to these interrogatories as a whole, and to each interrogatory contained therein, to the extent they are overbroad as to time and scope, and/or unduly burdensome and oppressive.

PLAINTIFF'S RESPONSE TO GENERAL OBJECTION NO. 5: The purpose of this set of interrogatories is to clarify FTB's general operating policies and procedures so that Your Honor can evaluate if they are compliant with the state and federal tax laws. Given FTB's published foundational principles of operating with transparency, FTB should be eager to clarify their policy and procedure, along with clarifying which laws these policies and procedures are based upon. If disclosing FTB's daily business practices are unduly burdensome and oppressive, that is by FTB's own doing. FTB should consider simplifying their policies and procedures so that they can give accurate and consistent information every time they are asked. It seems like simplifying policies and procedures would be easier for everyone than consistently providing misinformation which leads to lawsuits, with those lawsuits requiring Interrogatories, Meet and Confers, and Motions to Compels in order to determine the truth of what FTB's policies and procedures really are. Considering that in March of this year, FTB was granted an additional \$2 million taxpayer dollars for litigation costs above and beyond their existing litigation budget due to excessive lawsuits being filed against them, it would also be the fiscally responsible thing to do.

FTB GENERAL OBJECTION NO.6: Defendant objects to these interrogatories as a whole, and to each interrogatory contained therein, to the extent they are vague and ambiguous, and/or unintelligible.

PLAINTIFF'S RESPONSE TO GENERAL OBJECTION NO. 6: Generally speaking, I believe each interrogatory was clear and specific. Each interrogatory is individually addressed above.

Relevance

4. The matters to which further response is sought are relevant to the subject matter involved in the

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amount."

Yet these principles and goals seem to conflict with FTB's statements in Defendant's Response to Specially Prepared Interrogatories Set #001:

- Given FTB's stated foundational principles stated above, there is no logical reason for FTB to refuse to provide clarification of their basic policies and procedures, nor the laws upon which these policies and procedures are based.
- Of the 36 interrogatories in Specially Prepared Interrogatories Set #001: Clarification of FTB Policies and Procedures, FTB representative Mr. Swank properly answered none of the questions.
- In his Response, Mr. Swank refused to acknowledge the existence of the practice of withholding tax payments, neither to confirm nor deny its existence. He evaded answering the questions regarding FTB's withholding practices by changing the subject.
- Mr. Swank committed a count of perjury by falsely stating that the Cost Recovery Fee was imposed on tax year 2011 because we hadn't paid our liability in full. The truth was that we had paid it in full via credit elect, but FTB withheld the payment. I believe that this false statement was intended to hide the withholding practice from Your Honor.
- Mr. Swank only acknowledged the existence of R&TC 19087 once, in 3A, in which he made a statement that evaded disclosing the contents of the law: "Defendant refers Plaintiff to Revenue and Taxation Code section 19087 concerning Defendant's authority to propose an assessment if a taxpayer fails to file a return." Mr. Swank evaded answering the other questions regarding R&TC 19087 by changing the subject.
- Mr. Swank committed 4 more counts of perjury by 1. using deception to make it appear that the laws states something different than it does, 2. using deception to make it appear that FTB's policies and procedures are different than they are, and 3. made false statements that only appeared to be true because of the previous deceptive statements. I believe these false statements were intentionally made to hide that his employer's unlawful business practices from Your Honor

I believe that, taken together with the fact that the CA Auditor's Office has indicated that they have opened an investigation into my allegations (exhibit 56), it is apparent that FTB is withholding

relevant information. I believe that FTB has violated the law by not answering the first fifteen questions. I pray that you will require them to comply with all 15.

I understand that FTB had a legal right to refuse to answer the remaining 21 questions based on my being over the limit of total questions asked. However, I believe that all of the information contained in the answers to those questions are important for Your Honor to know in order to properly render a verdict. How can you determine if FTB's business practices are lawful if FTB will not disclose said practices, nor the laws on which those practices are based?

I pray that you will require the remaining 21 interrogatories to be answered in full. However, if Your Honor will only allow a few additional interrogatories, I pray that you will choose to compel items #8A, 8B, 8C, 9A, 9B, 9C, 11A, 11B, and 11C as I believe these are central issues in this case as they pertain to payments of money that FTB unlawfully demanded from us/withheld from us. At this point in time, I am not requesting sanctions. However, since FTB has now committed 8 counts of perjury (3 from Ms. Hubbard and 5 from Mr. Swank), I reserve the right to do so at a future point in time. I also reserve the right to ask for additional discovery on the items that are addressed in this motion, as more issues may arise upon closer analysis of the new information FTB provides.

Verification

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

DATED: May 23, 2021

Christine N. Grab In Pro Per